

Innovative solutions for greater cost control, improved outcomes, and increased hospice provider satisfaction



An Experienced PBM for Hospice

With rising drug costs, higher prescription claim volumes, and changing reimbursement dynamics, hospice plans struggle to find ways to manage costs. EHO offers effective, flexible solutions at competitive pricing without sacrificing services. The team at EHO strives to build a relationship with each client by promising to be transparent on pricing, provide one-on-one evaluation of your benefit plan design, and develop tools to monitor and support members. The partnership grows after onboarding. Throughout the benefit management process, EHO performs continuous review of the client’s plan for cost-saving opportunities.



Proprietary Technology to Enhance Hospice Operations

ROBUST, CLOUD-BASED CLAIMS PROCESSING PLATFORM:

EHO utilizes its internal PBM360™ claims processing platform to adjudicate pharmacy claims on behalf of its clients.

- Automated claims adjudication
- Detailed reporting dashboard
- Access to individual patient prescription history and current transaction data
- Real-time authorizations

FLEXIBLE, AGILE BENEFIT DESIGN CUSTOMIZATION:

At EHO, all benefit programs are customized to fit the client’s needs. All administrative, claims processing, and technical solutions are performed in-house.

- Charge control settings
- Diagnosis-specific formulary
- One-click email alert setup
- Custom reports and features developed for individual hospice needs

Control MARs

Patient-specific MAR
Formulary exception rules
Auto-populate Comfort Kits by diagnosis



Software Integration

API to Hospice Medication Management System
Custom integration of new software companies



Conditions of Participation

Batch reporting for IDT meetings
On demand Pharmacists to complete reviews



Convenience

Medispan drug list printouts for patients and caregivers
Add patients real time



Rx Benefits Evolve – Our Technology Adapts

EHO understands that every hospice has specific needs when it comes to serving the patient's health requirements and meeting the group's financial goals.



EXCEPTIONAL CUSTOMER SERVICE:

By taking the time to get to know clients and their benefit design, EHO provides ongoing, unparalleled support to address questions or concerns.

- 24/7 live help desk
- Dedicated team of Account Management Representatives and Pharmacists



NATIONAL PHARMACY NETWORK:

EHO has its own, contracted national pharmacy network including major pharmacy chains, such as CVS and Walgreens.

- More than 65,000 pharmacy chains and independent pharmacies
- Mail order and specialty pharmacy agnostic

New Patients

After hours onboarding



Call Center Staffing

US-based EHO employees



New Pharmacies

Added per client request



ePrescribing

Available



Become Compliant with New EPCS Regulatory Mandates Quickly and Easily with EHO's Rx Queue ePrescribing

What are the benefits?

- Integrated into EHO's claims processing platform
- No need to enter patient information twice
- Instant clinical alerts for medication interactions and allergies
- Be formulary compliant and help reduce costs to your patients
- Efficient medication reconciliation workflow
- Includes First Databank Drug (FDB) MedKnowledge



FOR MORE INFORMATION
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EHO combines technology with exceptional customer support to manage patient/member Rx benefit programs while providing innovative solutions to control plan costs.