



Rx Benefits Evolve — Our Technology Adapts

EHO combines technology with exceptional customer support to manage patient/member Rx benefit programs while providing innovative solutions to control plan costs.



Self Funded



Hospice



Workers' Comp



Correctional



PBM360™
Platform



Pharmacy
Network



A PBM for Self Funded, Hospice, Workers' Comp, and Correctional Services

As a PBM, EHO utilizes its internal PBM360™ claims processing platform to adjudicate pharmacy claims on behalf of its clients. EHO understands the specific needs of high-touch segments in the healthcare industry including self funded, hospice, workers' compensation, and correctional clients. With rising drug costs, higher prescription claim volumes, and changing reimbursement dynamics, self funded and workers' compensation plans struggle to find effective ways to manage costs. While larger PBMs are inflexible to meet the needs of small- and middle-market clients, and smaller PBMs lack their own claims processors and the scale needed for competitive pricing rates and services, EHO is the right size to offer effective, flexible solutions to its clients. EHO has simplified the process for its clients to make decisions leading to greater cost-control, improved outcomes, and increased client and patient satisfaction. These benefits are achieved through a continuous review of cost-savings opportunities throughout the benefit management process.

GROUPS WILL BENEFIT FROM:

- Automated tasks to reduce administrative burden
- Meeting regulatory reporting and filing requirements with ease
- Detailed downloadable reports
- Real-time authorizations
- Monitoring patient adherence
- Controlling high-cost therapy spend



	EHO	Other PBMs
Claims Processor	⊕ Proprietary, in-house	⊖ Outsourced or licensed
Custom Plan Design	⊕ Uniquely tailored, no onboarding or customization fees	⊖ Rigid structure, setup fees apply
Pharmacy Network	⊕ Owned, contracted, and managed	⊖ Third-party aggregator, then paid access
Robust Reporting	⊕ Internal PBM360™ data	⊖ Multiple sources, incomplete
Single Point of Contact	⊕ Internal EHO team	⊖ Multiple contacts



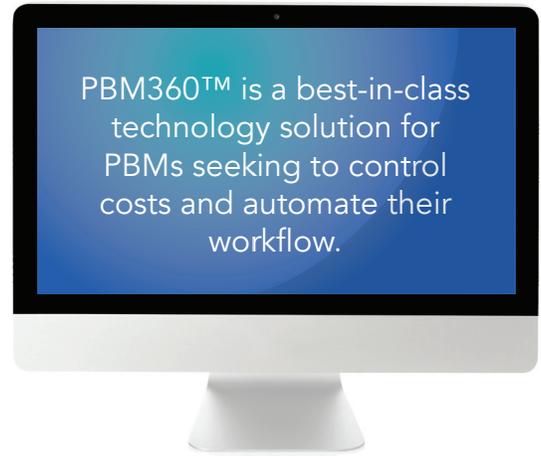
Claims Processing Platform for Private-Label PBMs

EHO operates as a third-party administrator of claims for other PBMs using its proprietary, cloud-based PBM360™ claims processing platform. The PBM360™ platform is client-branded for EHO's private-label PBM clients. With user-specific login permissions, the platform facilitates access to PBM administrators with global control, PBM support staff for task-specific access, and individual patients for viewing their prescription history. The platform is both flexible and scalable to allow unlimited groups within one PBM account with specialized parameters per group. EHO's national pharmacy network also leverages the PBM360™ platform to capture real-time transactions and provide a complete view of prescription and claims status.



PBM360 DIFFERENCE

- 100% coded by in-house EHO developers
 - New requests executed quickly
- 24/7 phone support
 - Answered by a live, US-based EHO employee
- Customized for each private-label PBM client
 - Plan design
 - Pricing
 - Report types
 - Notifications and alerts
 - +/- Formularies



National Pharmacy Network

EHO has created and manages a national pharmacy network with more than 65,000 pharmacies nationwide. The EHO national pharmacy network includes major pharmacy chains, such as CVS and Walgreens, and numerous independent pharmacies. EHO is agnostic when it comes to specialty pharmacy and mail order providers leaving that decision to the client. If the customer does not have a specialty pharmacy or mail order pharmacy preference, EHO will recommend several options within its network. If any pharmacy (retail, specialty or mail order) is not contracted within its network, EHO can easily add any client-recommended pharmacy to its growing network.





About EHO

Founded in 1993, EHO is a PBM specializing in self funded, hospice, workers' compensation, and correctional clients using its proprietary, cloud-based PBM360™ platform and constructing custom plan designs tailored to the clients' needs. The PBM360™ platform is also offered to other PBMs as a private-label, fee-based solution for claims processing. Lastly, EHO has its own, contracted national pharmacy network with more than 65,000 pharmacies. By internally maintaining the claims processing platform, pricing mechanisms, and the pharmacy network, EHO sustains a long-term competitive advantage with the ability to react quickly to the stream of information coming into the PBM360™ platform, make informed, cost-effective decisions for its clients, and adapt as the industry changes.



FOR MORE INFORMATION
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